

Release Notes

# HP StorageWorks HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for Novell NetWare

**Product Version:** 8.8-1

First Edition (March 2005)

**Part Number:** AA-RV1NA-TE

This document contains last-minute and supplemental information about your Solution Software. In the event of conflicting information between these Release Notes and other documents contained in this product release, the Release Notes content takes precedence. For the latest version of these Release Notes and other HSG80 documentation, visit the HP storage web site at <http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>



---

© Copyright 2000 - 2005 Hewlett-Packard Development Company, L.P.

Hewlett-Packard Company makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

This document contains proprietary information, which is protected by copyright. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of Hewlett-Packard. The information contained in this document is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Intel® and Celeron® are U.S. registered trademarks of Intel Corporation.

Microsoft®, MS-DOS®, MS Windows®, Windows®, and Windows NT® are U.S. registered trademarks of Microsoft Corporation.

Hewlett-Packard Company shall not be liable for technical or editorial errors or omissions contained herein. The information is provided "as is" without warranty of any kind and is subject to change without notice. The warranties for Hewlett-Packard Company products are set forth in the express limited warranty statements for such products. Nothing herein should be construed as constituting an additional warranty.

Printed in the U.S.A.

HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for  
Novell NetWare Release Notes  
First Edition (March 2005)  
Part Number: AA-RV1NA-TE

## Release Notes Contents

These Release Notes cover the following major topics:

- [Intended Audience](#), page 4
- [Conventions](#), page 4
- [Abbreviations and Acronyms](#), page 5
- [Release Package Contents](#), page 6
- [Upgrading ACS](#), page 8
- [New Features](#), page 9
- [ACS Enhancements and Fixes](#), page 10
- [Solution Software Updates](#), page 28
- [Documentation Updates](#), page 29
- [Hardware and Software Support](#), page 31
- [ACS Feature Support](#), page 34
- [Avoiding Problem Situations](#), page 35
- [Host Operating System Notes](#), page 36
- [ACS Anomalies](#), page 38

## Intended Audience

This document is intended for storage administrators and HP StorageWorks customer service personnel who install and maintain HP StorageWorks Enterprise Modular Storage RAID Array products that include HP StorageWorks HSG80 RAID Array Controllers.

## Conventions

The following conventions are used throughout this document:

- Unless otherwise specified, all references to controllers or array controllers imply the HP StorageWorks HSG80 RAID Array Controller.
- Unless otherwise specified, all references to HP StorageWorks Array Controller Software V8.8-1 imply the released HP StorageWorks ACS V8.8-1 code or subsequently patched versions of ACS V8.8-1.
- For the purpose of this document, Enterprise Modular Storage (EMS) RAID Array refers to the following HP StorageWorks RAID Array products:
  - Fibre Channel RAID Array 8000 (RA8000)
  - Enterprise Storage Array 12000 Fibre Channel (ESA12000)
  - Modular Array 8000 Fibre Channel (MA8000)
  - Enterprise Modular Array 12000 Fibre Channel (EMA12000)
  - Enterprise Modular Array 16000 Fibre Channel (EMA16000)

## Abbreviations and Acronyms

The following abbreviations and acronyms are used throughout this document:

- **ACS**—Array Controller Software
- **CCL**—Command Console LUN
- **CLI**—Command Line Interpreter
- **EISA**—Extended Industry Standard Architecture
- **EMU**—Environmental Monitoring Unit
- **EVA**—Enterprise Virtual Array
- **FC**—Fibre Channel
- **FC-SW**—Fibre Channel - Switched
- **FRU**—Field-Replaceable Unit
- **HBA**—Host Bus Adapter
- **LUN**—Logical Unit Number
- **LVD**—Low Voltage Differential
- **NVRAM**—Non-Volatile Random Access Memory
- **PCMCIA**—Personal Computer Memory Card Industry Association
- **PVA**—Power Verification Addressing module
- **RAID**—Redundant Array of Independent Disks
- **RETMA**—Radio Electronics Television and Manufacturing Association
- **SAN**—Storage Area Network
- **SBB**—Storage Building Block
- **SCSI**—Small Computer System Interface
- **SMART**—Self-Monitoring Analysis and Reporting Technology
- **SWCC**—StorageWorks Command Console
- **VCS**—Virtual Controller Software
- **WWID**—World Wide Identifier
- **WWN**—World Wide Name

## Release Package Contents

The Array Controller ACS kit includes the:

- Program (PCMCIA) card
- Cover letter

Additional documentation, including white papers and best practices documents, are available through the HP web site at:

<http://h18006.www1.hp.com/products/storageworks/acs/index.html>.

This HSG80 Fibre Channel Solution Software Kit consists of the following:

- The HSG80 Solution Software documentation set which includes:
  - *HSG80 ACS Solution Software V8.8 for Novell NetWare Installation and Configuration Guide*
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide*, EK-G80CL-RA. C01
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*, EK-G80MS-SA. C01
  - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*, EK-G80TS-SA. C01
  - *Registration and Warranty Package*
  - *HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for Novell NetWare Release Notes (this document)*
- *HSG80 Modular Storage RAID Arrays Solution Software V8.8 for Novell NetWare* (available from <http://h18006.www1.hp.com/products/storageworks/ma8kema12k/kits.html>)
  - Installation and scripting utilities
  - Device drivers

The following supporting documentation is available from the HP StorageWorks web site:

<http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>

- *HP StorageWorks SAN Design Reference Guide*
- *Model 2100 and 2200 Ultra SCSI Controller Enclosures User Guide*
- *Model 4300 Family Ultra3 LVD Disk Enclosures User Guide*
- *Modular Array Cabinet Restrictions*

## Upgrading ACS

To upgrade your ACS firmware to ACS V8.8-1, see the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*. After you upgrade to ACS V8.8-1, you must then complete specific after-upgrade maintenance checks.



**Caution:** It is critical that you follow upgrade instructions and perform the after-upgrade maintenance checks as documented in the HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide to prevent data loss or corruption. If at any time you encounter problems during the upgrade, contact your HP support representative.

---

---

**Caution:** If you are upgrading to ACS 8.8-1P (HP StorageWorks Data Replication Manager) with active Remote Copy Sets, note the following guidelines:

- Ensure that the latest drivers and Secure Path V3.0A (Service Pack 1) or Securities V3.0B (Service Pack 1) are installed before upgrading.
  - Complete a shutdown upgrade if you are running Windows NT, Windows 2000, or IBM AIX. Rolling upgrades are not supported on these platforms. Failure to follow these guidelines can result in undesirable controller upgrade issues.
-



## New Features

This section briefly describes new features and changes that are supported by the V8.8-1 release of the Solution Software together with the array controller running ACS V8.8-1.

### New Features for Solution Software V8.8-1

The following major enhancement is included in the V8.8-1 release of the Solution Software Kit:

- Added support for NetWare V6.5.

## ACS Enhancements and Fixes

This section covers:

- [New CLI Commands and Switches](#), page 10
- [Other Enhancements](#), page 18
- [ACS Fixes](#), page 23

### New CLI Commands and Switches

[Table 1](#) on page 10 lists and describes new Command Line Interface (CLI) commands included in this release of ACS V8.8-1.

**Table 1: New CLI Commands and Switches**

Item	CLI Command or Switch	Description and Background
1.	<i>DEFAULT_ACCESS=ENABLE (default)</i> <i>DEFAULT_ACCESS=DISABLE</i>	Directs the controller to automatically disable or enable connections after creating units through the CLI. This switch is used in conjunction with the <i>SET controller</i> command.  Although the HP StorageWorks HSG Element Manager and HP StorageWorks Command Console disable all connections for units created through their respective programs, creating new units through the CLI requires you to manually disable connections.
2.	SHOW ELEVATION_INFO	Combines several existing commands to allow you to output and transfer relevant and helpful controller configuration information needed by HP service representatives before and during a support call.
3.	WWID_ASSIGN <i>storageset</i> LUN_WWID=xx	Assigns World Wide ID (WWID) addresses to storage containers.

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
4.	<i>HOST_REDUNDANT</i> <i>NOHOST_REDUNDANT</i>	<p>Turns on and off the capability to redirect the host to the redundant unit copy for the original requested unit data after the controller is unable to submit data from the original unit to the host. This switch is used in conjunction with the <i>SET unit-number</i> command.</p> <p>In dual-redundant configurations, when a controller in earlier ACS versions was unable to retrieve data from a failed unit upon request from a host, some host systems (particularly Tru64 UNIX with Logical Storage Manager) continuously waited for data to be returned from the controller without automatically retrieving the same data from the dual-redundant unit copy. Simultaneously, the controller continuously attempted to retrieve the data from the failed unit without success.</p>


**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
5.	<i>DESTROY_MBR</i>	<p>Removes the 8 MB partition from a presented LUN and destroys the master boot record (MBR) present on new or replacement spares, HP-manufactured disk drives. This switch is used in conjunction with the <i>INITIALIZE</i> command.</p> <p>Previously, Microsoft Windows and Windows NT® host systems, under specific circumstances, adversely created two partitions (an 8 MB partition and then the second partition for the rest of the presented LUN space) after a new, HP-manufactured disk was added to a subsystem and exported to a Microsoft Windows host system.</p> <hr/> <p><b>Note:</b> The pre-existing partition table, or a <i>master boot record (MBR)</i>, is a designated partition for SMART array controllers.</p> <hr/> <p>When the HSG container is presented by the MS OS to the applications, it assigns a drive letter to each partition.</p> <p>With ACS V8.8-1, when adding new disks to a Windows and Windows NT host systems, you can add disks and then initialize them with the <i>INIT device DESTROY_MBR</i> CLI command. At your discretion, partitions can be optionally created at the controller (controller partitioning) or be created at the OS through Disk Administrator as host partitions.</p>

Table 1: New CLI Commands and Switches (Continued)

Item	CLI Command or Switch	Description and Background
6.	<i>FAKE_PR</i>	<p><b>Note:</b> Use the <i>FAKE_PR</i> switch for maintenance or recovery operations only.</p> <hr/> <p>If set on a unit, allows the controller to signal to host systems implementing persistent reservations that persistent reservations are lost. (Lost persistent reservations can occur as a result of mirrored cache reconfiguration or maintenance activities, such as cache module replacement.) After the <i>FAKE_PR</i> switch is invoked, the host resets persistent reservations against all units in the storage system after the host clears its internal persistent reservation reference database. After successful communication, the host can recreate persistent reservations that were lost.</p> <p>Host systems (such as Tru64 UNIX, V5.x) implementing persistent reservations assume that persistent reservations are never lost under any condition. Changing the mirrored cache setting causes persistent reservations to be lost by the controller because the controller reformats cache memory data structures where persistent reservation data for units reside.</p>


**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
7.	REINITIALIZE <i>container-name</i>	<p>Invokes maintenance actions against initialized containers and modifies container metadata. Also modifies the prior device initialization or acts upon storageset attributes before its initialization.</p> <hr/> <p><b>Note:</b> Issue this command with a valid switch. See the following CLI command switches in this table:</p> <ul style="list-style-type: none"> <li>■ REINITIALIZE <i>container-name</i> <b>TURNSAVEOFF</b> on page 15</li> <li>■ REINITIALIZE <i>container-name</i> <b>SPECIAL_FUNCTION_ONE=INFO</b> on page 15</li> <li>■ REINITIALIZE <i>container-name</i> <b>SPECIAL_FUNCTION_ONE=PARTITION</b> on page 16</li> <li>■ REINITIALIZE <i>container-name</i> <b>SPECIAL_FUNCTION_ONE=NOPARTITION</b> on page 17</li> </ul> <hr/> <div style="display: flex; align-items: center;">  <p><b>Caution:</b> Before invoking this command, HP recommends that you record previous controller configuration information for backup purposes.</p> </div> <hr/>

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
8.	REINITIALIZE <i>container-name</i> <i>TURNSAVEOFF</i>	Disables the option to save configuration information for devices that were initialized with the <i>SAVE_CONFIGURATION</i> switch.
9.	REINITIALIZE <i>container-name</i> <i>SPECIAL_FUNCTION_ONE=INFO</i>	<p>Directs the controller to examine RAID5-only containers and report:</p> <ul style="list-style-type: none"> <li>■ Which devices, if any, have metadata attributes that are inconsistent as a result of sparing operations to RAID5 sets while ACS V8.7-2 or later was running.</li> <li>■ Which devices have partition flags, no partition flags, or inconsistencies on associated containers.</li> <li>■ Whether attached units exist, if any.</li> </ul> <hr/> <p><b>Note:</b> Issuing this command displays information for only those containers or units that are online or assigned to the controller from which the command is issued. If you issue this switch with the <i>REINITIALIZE container-name</i> command for a RAIDset on another controller, the following message displays:</p> <p>Error 9620: Information not available on this controller. Enter command on other controller.</p> <hr/>

**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
10.	REINITIALIZE <i>container-name</i> SPECIAL_FUNCTION_ONE= PARTITION	<p>Directs the controller to set the partition flag bits on all devices in a container and establishes the container as a partitioned container. This command can only be used with RAIDset containers.</p> <hr/> <div data-bbox="791 482 858 545"></div> <p><b>Caution:</b> Ensure that the container was previously initialized as a partitioned container before using this command. Failure to do so results in loss of access to partitioned data.</p> <hr/> <p><b>Note:</b> Issuing the SPECIAL_FUNCTION_ONE=PARTITION or the SPECIAL_FUNCTION_ONE=PARTITION switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the REINITIALIZE <i>container-name</i> command was <i>not</i> issued.</p> <hr/>



**Table 1: New CLI Commands and Switches (Continued)**

Item	CLI Command or Switch	Description and Background
11.	REINITIALIZE <i>container-name</i> SPECIAL_FUNCTION_ONE= NOPARTITION	<p>Directs the controller to reset the partition flag bits on all devices in a container and establishes the container as a non-partitioned container. This command can only be used with RAIDset containers.</p> <hr/> <div data-bbox="791 482 858 545"></div> <div data-bbox="882 475 1265 652"><b>Caution:</b> Ensure that the container was previously initiated as a non-partitioned container before using this command. Failure to do so results in loss of access to any partitioned data.</div> <hr/> <div data-bbox="791 748 1265 1008"><b>Note:</b> Issuing the SPECIAL_FUNCTION_ONE=PARTITION or the SPECIAL_FUNCTION_ONE=NOPARTITION switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the REINITIALIZE <i>container-name</i> command was <i>not</i> issued.</div> <hr/>
12.	SHOW RAIDSETS SPECIAL_FUNCTION_ONE	<p>Displays a listing of all RAIDset containers and either one of three possible container statuses: Good, Maintenance Recommended, or REPORTED ON THE OTHER CONTROLLER.</p> <hr/> <div data-bbox="791 1256 1265 1402"><b>Note:</b> Refer to Chapter 4 of the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide</i> for additional details related to this command.</div> <hr/>

## Other Enhancements

### Host Connection Maximum and New Instance Code, 43036A64

If you exceed the maximum number of host connections (96), ACS now notifies you of the discrepancy. A new instance code, 43036A64, is issued, and if you attempt to add new connections after the maximum number of connections is reached, they are rejected. No other connections can be added until the host connection table is cleared of *stale entries* (inactive connections still listed on the connection table) or some of the existing entries are deleted. See the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* and the *HP StorageWorks Array Controller and Array Controller Software Command Line Interface Guide* for additional information.

### Maximum host connections and new repair action code (6A)

A new repair action code (6A) prompts you to use specific steps to resolve the problem associated with exceeding the maximum number of host connections. Refer to the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* for additional details.

### New ASC and ASCQ code

The following table lists a new ASC and ASCQ code included in this release.

**Table 2: New ASC and ACSQ code**

ASC Code	ASCQ Code	Description
A0	0B	Connection table is full.

See the for *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

### Deadman controller restarts

New data has been added to the controller failure information if a Deadman Timer expiration occurs. The following information is now appended to LFC 02DD0104:

```
Last Failure Parameter [2] Bit Mask of Resource Waiters
Last Failure Parameter [3] Contains the address of the waiter
routine.
```

The addition of this new data provides additional troubleshooting guidance. See the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

**SHOW CONNECTIONS *FULL* Command and Additional Screen Display Information**

After entering the `SHOW CONNECTIONS FULL` CLI command, connection details are now displayed at the bottom of the subsequent screen. Information displayed includes maximum allowable connections, number of used connections, number of free connections, and number of rejected connections.

**Setting chunk sizes when initializing storagesets**

If you are assigning chunk sizes with the `INITIALIZE RAIDSET CHUNKSIZE=xx` CLI command, ACS now rounds up user-defined chunk sizes to the next number that is evenly divisible by 8 to eliminate the possibility of controller performance issues. Previously, controller performance under some conditions were degraded when the chunk size was not divisible by 8.

Containers with user-defined chunk sizes created previous to this release function as before. This change to the `INITIALIZE RAIDSET CHUNKSIZE=xx` CLI command only impacts those containers created after the ACS V8.8-1 upgrade is implemented on affected controllers.

Current units created with odd numbered cluster sizes still operate normally.

**SHOW THIS or OTHER *FULL* CLI Command and Additional Vendor ID Information**

ACS now displays vendor ID information for the controller after entering a `SHOW THIS CONTROLLER FULL` or `SHOW OTHER CONTROLLER FULL` command from a CLI prompt.

**Disk Drive Auto-read-reallocate Bit Activation**

Select disk drives use an auto-read-reallocate (ARRE) function that allows drives to resolve recoverable errors. With this release, all disk drives with a model number beginning with *B* (for example *B00721937*) implement ARRE functionality.

**Disk Drive SMART Error Handling**

ACS now changes the configuration for the SMART (self-monitoring analysis reporting technology) attribute on disk drives used in HSG60 and HSG80 array controller subsystems. Configuration changes to disk drive SMART attributes now support HP standards. SMART events are now only reported as *recovered errors* and are reported to the host during normal I/O operations.

## ACS Downgrade

With this release, you can downgrade ACS from V8.8-1 to V8.7-1 or V8.6-1 (the base version). No other versions are supported. With this, changes have been made to associated screens. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide* for additional information.

---

**Note:** If you are downgrading ACS V8.8-1 and pre-existing patches from V8.6 or V8.7 remain in controller memory, the system downgrades your system to the highest patch level that was previously installed.

---

## Procedural Changes When Modifying Cache Mirror Mode

After entering the CLI command to change the cache operational mode (*MIRRORED\_CACHE* or *NOMIRRORED\_CACHE*), array controllers now display a report showing units with persistent reservations. Following this screen report, the system requires you to determine which units are attached to the same cluster or host before changing the cache configuration. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide* for more information.

---

**Note:** Since Tru64 UNIX host systems automatically assume that persistent reservations are never lost and array controllers automatically restructure cache data whenever its operational mode is changed, additional steps must be taken. First, you must associate any one unit with persistent reservations. Then, you must enter the `SET unit FAKE_PR` command to restore persistent reservations that may have been lost. Lastly, you must execute any type of Tru64 UNIX host operation that results in a read to physical unit associated to restore all persistent reservations. Doing this, causes Tru64 UNIX host systems to re-establish unit persistent reservation structures.

---

---

**Note:** Units associated with clusters require that you individually invoke the `SET unit-number FAKE_PR` command against each unit.

---

**Note:** Since other operating systems may not re-register their persistent reservation settings with the array controller based upon a single unit's persistent reservation conflict, you must invoke the `SET unit number FAKE_PR` command if there are units with devices not mounted by Tru64 UNIX (that is, units mounted by another supported operating system).

---

### **New Display Information After Entering the DISPLAY RESOURCES Command Through VTDPY**

After entering the `DISPLAY RESOURCES` command from the *Virtual Terminal Display (VTDPY)* utility prompt, ACS now reports the number of buffers on a specified port, the total number of buffers available, the maximum number of buffers allowed, and the number of sense buffer structures remaining. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

### **New Display Information After Entering the DISPLAY HOST Command Through VTDPY**

Incremental tallies of SFS buffer warnings are now displayed after you enter the `VTDPY DISPLAY HOST` command. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

## **New Fault Management Utility Commands and Switches**

[Table 3](#) summarizes new *Fault Management Utility (FMU)* commands associated with this update. These new commands are documented in detail in the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*.

**Table 3: New FMU Commands and Switches**

Item	FMU Command or Switch	Description
1.	SHOW RESERVATIONS ALL SHOW RESERVATIONS <i>unit number</i>	Displays reservations that exist on one or more units.
2.	SHOW DEVICE_INFO <i>unit</i> SHOW DEVICE_INFO <i>ALL</i>	Displays specific disk information, such as port number, target number, model ID, firmware version, model serial numbers, device flags, and metadata details.
3.	SHOW DEVICE_ERRORS CLEAR DEVICE_ERRORS	Displays device errors and stores a log of events in the controller non-volatile memory (NVMEM).
4.	SHOW LAST ALL	Displays pertinent information relative to a controller crash and can be used by an HP service representative to help identify the cause of a controller crash. This command invokes the SHOW LAST ALL <i>FULL</i> FMU command.

## ACS Fixes

Table 4 summarizes fixes made to ACS with this release.

**Note:** Fixes involving Last Failure Codes are very specific, and they address a specific cause for many controller issues; however, fixes for other conditions may exist for that same LFC code.

**Table 4: ACS fixes**

Item	Subject	Description
1.	WWID loss on remote copy sets during DRM site failover	The problem involving the loss of the initiator WWID on remote copy set (RCS) units after a site failover to target site, and then to a controller failover has been resolved.
2.	New LFC OE199001 and updates to Repair Code 90	<p>Issues on DRM systems that cause a surviving controller to become inoperative after a <i>Field Replace Utility (FRUTIL)</i> replacement controller has been inserted, resulting in a LFC=01942088, has been resolved. The controller failure associated with this issue was recursive.</p> <p>Repair Code 90 has updated troubleshooting steps to handle the following Recursive Bugcheck error scenarios:</p> <ul style="list-style-type: none"> <li>An internal software structure for a write history log unit has been detected inconsistent on "this controller" (the controller that failed).</li> </ul> <p>For this condition, the prior firmware (V8.7 and earlier) would have recursively failed with a trace similar to the following:</p> <pre>Controller LFC = 01942088 crash. PDAL recursive crash near PC = C016F144 PARAM(7) = 0x00000A1C</pre> <p>The controller would have then halted with LED (hex) 25 in the LED codes.</p> <p>With V8.8-1, "this controller" (the controller that failed) comes up misconfigured so that it can avoid a recursive bug check failure.</p>

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
2.	New LFC OE199001 and updates to Repair Code 90 (continued)	Occasionally, recursive controller inoperability problems propagated to the bottom controller during <i>FRUTIL</i> operations in HP StorageWorks Continuous Access. Follow these steps to troubleshoot the above Recursive Bugcheck error scenarios: <ol style="list-style-type: none"> <li>1. On "the other" controller, SET NOFAILOVER.</li> <li>2. Issue a SET MULTIBUS_FAILOVER COPY=THIS from "the other" controller that did not fail.</li> </ol> Note that there is a unit that is inoperative. Take corrective steps to resolve that unit.
3.	Host inoperability and time-consuming events	Delays have been implemented into ACS during time-consuming events to prevent host inoperability issues.
4.	Host aborts and OpenVMS load	ACS improvements have been made to reduce the number of aborts occurring under conditions of heavy I/O loads.
5.	Handling of SMART errors on a device while RUN CONFIG operations is executing	Issues surrounding SMART errors while the RUN CONFIG command is running have been resolved.
6.	SMART error eject flag	ACS has been fixed to ensure that the SMART error eject flag is treated symmetrical across both controllers after <i>FRUTIL</i> operations.
7.	Management enable flag	ACS has been fixed to ensure that the management enable flag is treated symmetrical across both controllers after <i>FRUTIL</i> operations.
8.	Bad disk drives moving from a failedset to a spareset	An issue involving a defective disk drive being inadvertently moved from the failedset to the spareset has been resolved.
9.	Clone utility and controller memory leaks	The issue involving controller memory resource leaks while the <i>CLONE</i> utility is executing has been resolved.
10.	Controller inoperability during controller replacement (LFC 011C010)	The issue involving controller inoperability on the surviving controller during the installation of a new controller while using <i>FRUTIL</i> and resulting in Last Failure Code (LFC) 011C010 (LED Code 25) is fixed.
11.	Disk drive error handling improvement	ACS has been fixed to substantially reduce issues surrounding controller inoperability problems resulting from the installation of bad disk drives into a subsystem.



Table 4: ACS fixes (Continued)

Item	Subject	Description
12.	Controller inoperability and LFC 64030104	With this ACS version, there is no longer a conflict with the use of the previously unsupported <code>SET HOST/SCSI OpenVMS</code> command. Additionally, issues surrounding controller inoperability problems which resulted from two different entities executing send and receive diagnostic commands to the controller and resulting in LFC 64030104 has been resolved.
13.	Controller inoperability due to LFC 018F2087	The issue involving controller inoperability problems while using <code>FRUTIL</code> which resulted in LFC 018F2087 has been resolved.
14.	Controller inoperability due to metadata errors with single-member mirror sets and LFC 12000103 on both controllers	An issue involving a controller inoperability event, as a result of an unrecoverable read on container metadata (medium error) and the mirror unit, is a single member mirror. The controller failure is recursive, with an LFC 12000103 reason code. A new and unique reason code with a new repair action has been created. The recursive failure has been eliminated, and now, after the controller restarts, access to the rest of the storage occurs. The Repair Code directs activities necessary to recover the unit impacted by the device metadata read issue.  <b>Note:</b> If a mirrorset member is added to a current single member mirrorset, the controller completely reads the metadata to validate that the mirrorset is without error. If the controller is under a heavy I/O load (near 0% idle) while the controller validates mirrorset metadata, it can take up to 4 or 5 minutes (on 146 GB drives) to read the metadata before adding the new member to the single member mirrorset. If the mirrorset member is smaller, the amount of time it takes to validate mirrorset metadata is reduced proportionally. If no load exists on the controller, the metadata check completes within 2 to five seconds.
15.	Controller ejecting devices after bus devices resets	ACS now ejects any device (if a member of the redundant storageset) that is responsible for excessive controller-initiated SCSI bus resets.

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
16.	Adding unit above non-partitioned R5 set and receiving Error 1170: Partitions found on container, unit not created.	This issue has been resolved for most cases. If there is an error noted when this is attempted, refer to the <code>REINITIALIZE</code> command in the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide</i> for help.
17.	Using the <code>RUN CONFIG</code> command while bad disk drives exist and LFC 83030100	The <code>RUN CONFIG</code> command has been improved and now skips bad disk drives after the command is submitted and completes its routine. Previously, the controller would fail with LFC 83030100. The system reports the following diagnostic error information:  DEVICE AT P1:T4:L0 failed initialization, Skipping Device
18.	Controller failure and LFC 44650100	With previous ACS versions, controller restarts that resulted in the issuance of LFC 44650100 occurred if the controller encountered certain workloads (for example, large writes outstanding to the controller). This issue is resolved.
19.	Device error handling	ACS has been improved to better handle device errors and inconsistent drive behavior. ACS more readily ejects drives under failure conditions to the failedset if the container is redundant.
20.	Spontaneous controller restarts on snapshot	Controller restarts attributed to Intel i960 processor, PCI Data or Address Line (PDAL), and Cache Data and Address Line (CDAL) events occurred if heavy I/O load to source units of a snapshot existed. This issue is resolved with this release.
21.	Intermittent LUN failures	Under some conditions, LUNs failed to respond to SCSI inquiries. This issue is resolved with this release.
22.	Controller port TACHYON chip malfunction	With earlier versions of ACS, controller port TACHYON chip lock-ups occurred. Issuing the <code>DISPLAY HOST Virtual Terminal Display (VTDPY)</code> command, in some cases, reset the port. With this release, ACS employs an automatic port reset.
23.	Excessive abort messages logged by the host	Under excessively high I/O rates, which included large transfers, host systems occasionally aborted previous work queued to the controller due to considerable controller activity. This issue was further complicated by the use of partitioned containers and path switches. With this release, host systems initiate a fewer number of aborted I/Os.

**Table 4: ACS fixes (Continued)**

Item	Subject	Description
24.	Fibre Channel (FC) switch goes port INSYNC state to HSG	Previous to this release, resource leaks occurred if a controller processed PLOGI frames against the rejected host list while the connection table was locked. The controller would report that all port conditions were Good. The FC switches would report as being in the INSYNC state for connection to one or more HSG controller ports. Consequently, this condition could not be cleared through <i>VTDPY</i> . This issue is resolved with this release.

## Solution Software Updates

The following updates were made to your Solution Software:

- Qualified Solution Software with ACS V8.8-1 and the components defined in these Release Notes.
- Added support for NetWare V6.5.
- Solution Software V8.8-1 does not support HP StorageWorks 32-bit FC HBA 223180-B21 and HP StorageWorks 64-bit FC HBA 120186-B21 for NetWare V6.5. These HBAs are still valid for Solution Software V8.7 on NetWare V4.2, 5.1, and 6.0.
- SWCC is no longer available on HBA 281540-B21 (3R-A3750-AA) with the HSG80 Modular Storage RAID Array Solution Software Kit V8.8-1. Refer to Chapter 4 of the *HSG80 ACS Solution Software V8.8-1 for Novell NetWare Installation and Configuration Guide* for replacement options.

## Documentation Updates

The following changes were made to the general content of these Release Notes since they were last published:

- The section "FC Switch Updates" was removed along with the Fibre Channel Switch Support table. Switch support information is available in the *HP StorageWorks SAN Design Reference Guide* at <http://h18006.www1.hp.com/storage/saninfrastructure.html>.
- The section "Ordering Modular Storage Systems" was removed. The Modular Array (MA)/Enterprise Modular Array (EMA) storage systems can no longer be ordered.
- The section "Disk Device Support" on page 31 was updated.
- The section "System Components" on page 31 was updated.
- The section "Layered Software Applications" on page 33 was updated.
- The sections "Controller Configuration with NetWare" and "Configuration Rules" were moved to the *HSG80 ACS Solution Software V8.8 Installation and Configuration Guide*.
- The following sections were moved to the *HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*, *HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*, or *HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide*:
  - Maximum Host Connections
  - Rolling Upgrades
  - Disk Partitioning
  - Snapshot
  - Write History Logging
  - Using *FRUTIL* to Insert a New Controller
  - *FRUTIL* Limitations in 8.8-1 Environments
  - Saving your Configuration
  - Patching ACS
  - Identifying ACS Revision Level
  - Important Notice Regarding Cache Sizes
  - Adding, Moving, and Changing Devices

— Moving Storagesets

## Hardware and Software Support

This section lists the hardware, devices, and operating system versions that are compatible with this Fibre Channel Solution Software Kit.

### Array Hardware Support

ACS V8.8-1 is the firmware component of the HP StorageWorks HSG60 and HSG80 array controllers. When configured in one of these controllers, ACS supports the following storage arrays: MA8000, EMA12000, EMA16000, MA6000, RA8000, and ESA 12000 storage systems. Additional information regarding hardware specifications can be found at <http://h18006.www1.hp.com/products/storageworks/acs/related.html>

### Disk Device Support

To retrieve the latest list of devices supported with HSG60 and HSG80 array controllers:

1. Go to the following link:  
<http://h18006.www1.hp.com/products/storageworks/softwaredrivers/acs/>
2. Select the **manuals (guides, supplements, addendums, etc)** link under self-help resources.
3. Select the **HSG60, HSG80, HSJ80, HSZ80 Supported Disk Drive Matrix** link.

### Switch Support

This Fibre Channel Solution Kit supports the Fibre Channel switches and firmware versions listed in the *HP StorageWorks SAN Design Reference Guide* and *SAN Product Support Matrix* at <http://h18006.www1.hp.com/storage/saninfrastructure.html>

### System Components

This Fibre Channel Solution Software Kit supports the system components and operating system versions listed in [Table 9](#).

**Table 9: Minimum System Requirements**

Component	Requirement
Controller Compatibility	HP StorageWorks HSG80 Array Controller, ACS V8.8-1 (or a subsequently patched version of ACS V8.8)
Platform	Intel and ProLiant X86 Servers
Operating System	Novell NetWare V5.1, NetWare Cluster Server V1.01 Novell NetWare V6.0, NetWare Cluster Server V1.6 Novell NetWare V6.5, NetWare Cluster Server V1.7
Topology	Fibre Channel Switched (FC-SW)
SCSI Protocol	SCSI-2 SCSI-3 (recommended)
Failover Mode	Transparent (all supported OS versions) Multi-Bus (requires Secure Path software)
Host Mode	NETWARE
Disk Space	5 MB
Adapter Compatibility	HP StorageWorks 64-bit, 2Gb PCI-X FC HBA FCA2214 (281541-B21), HBA driver V6.8f, BIOS1.45
	HP StorageWorks 32-bit, 1 Gbps PCI FC HBA 223180-B21, HBA driver CPQFC HAM V2.54, Firmware Version N/A <b>Note:</b> This HBA is supported on NetWare V5.1 and 6.0 only.
	HP StorageWorks 64-bit, 1 Gbps PCI FC HBA 120186-B21, HBA driver CPQFC HAM V2.54, Firmware Version N/A <b>Note:</b> This HBA is supported on NetWare V5.1 and 6.0 only.

## Secure Path Software

Secure Path is a high availability, multi-bus software application that supports FC-SW connectivity. This Fibre Channel Solution Software Kit supports the Secure Path software shown in [Table 10](#).

**Table 10: Secure Path Compatibility**

Operating System	Supported Product Version
NetWare V5.1, V6.0, and V6.5 (HBA FCA2210/2214)	V3.0C
NetWare V5.1 and V6.0 (HBAs 223180-B21 and 223180-B21)	V3.0B



---

**Note:** For more information on Secure Path software, refer to the product documentation that comes with the product, or visit the HP StorageWorks web site <http://h18006.www1.hp.com/products/sanworks/secure-path/index.html>

---

## Layered Software Applications

Compatibility with HP StorageWorks layered software applications is defined in [Table 11](#).

**Table 11: Layered Application Compatibility**

Application	Version	Supported ACS Variants
HP SANworks Storage Resource Manager (SRM) (only compatible with V5.1 and V6.0)	V4.0B	V8.8-1F
HP SANworks Network View	V2.0B	V8.8-1F/G/S/P
HP OpenView Management Appliance	V1.0C	V8.8-1F/S/P

In cases where ACS functional builds other than V8.8-1F are required, ensure that all necessary components for those configurations are at the proper level prior to upgrading your ACS code.

For more information or up-to-date details on these and other Storage Management software, refer to the specific product documentation, or visit the HP StorageWorks web site <http://h18006.www1.hp.com/storage/software.html>

## ACS Feature Support

The following sections provide details for specific ACS features.

### SCSI-2 to SCSI-3 Migration

In order to extend interoperability within the heterogeneous SAN, HP highly recommends that customers begin migrating from SCSI-2 to SCSI-3 protocols. Moving to SCSI-3 allows greater diversity in the operating systems and storage products (including EVA) that comprise a SAN.

All migrations from SCSI-2 to SCSI-3 should be planned during scheduled downtime. SCSI migrations require a controller restart and most likely a server restart.



**Caution:** Before attempting a SCSI-2 to SCSI-3 migration, it is extremely important that all data be backed up and that units be available for remapping CCL data. In addition, ensure that all redundant storagesets are in normal (non-reduced) mode.

---

If you are migrating from SCSI-2 to SCSI-3, the controller checks for controller unit D0 and does not change modes until D0 (at all presented offsets) is deleted. One or more LUNs are lost after the mode change. If you are planning to move from SCSI-2 to SCSI-3, back up your data first. The data in LUN 0 (and any other offsets that map to LUN 0) that was used in SCSI-2 requires that the data be moved to a different LUN. It may be necessary to retrieve this data from a backup.

---

**Note:** If multi-bus failover configurations or server clustering are employed in the environment, there may be additional considerations regarding CCL usage during SCSI migration procedures. Refer to your multi-bus failover or server clustering documentation prior to implementation.

---

---

**Note:** In addition, there may be OS-based limitations on SCSI-3 usage to consider, particularly in down-level versions of your OS. Review your OS documentation prior to migration.

---

For more information, refer to the “What is the Command Console LUN?” and “Assigning Unit Numbers Depending on SCSI\_VERSION” sections of Chapter 1 in the *HSG80 ACS Solution Software V8.8 Installation and Configuration Guide*.

## Avoiding Problem Situations

Under certain conditions, you may experience unusual array controller behavior. This section presents information to help you avoid such situations and to recover from them if they occur.

### Establishing an SWCC SCSI Connection

SWCC is not supported when Secure Path is installed on the servers and/or if more than one FCA2210 HBA is installed in the system. For SWCC to connect to an array, a LUN must be configured using CLI commands. HP recommends that LUN 0 or LUN 100 not be used. In certain instances, if LUN 0 is used, LUNs with IDs greater than D50 or D150 will not be recognized.

---

**Note:** In transparent failover mode, LUN D100 should not be used.

---

## Host Operating System Notes

The following section lists host-specific operating notes.

### Host Operating System Support of Multi-Bus Failover

Multi-bus failover is supported on the Novell NetWare operating system through the use of Secure Path software. Refer to “[Secure Path Software](#)” on page 32, for version compatibility and restrictions.

### Virtual Disk Wizard in Multi-Bus Failover Mode

When creating a virtual disk using the SWCC Virtual Disk Wizard, in Step 4 of that process, the default value for host access is “none.” You must change this value to one of the host names provided; otherwise, the virtual disk you have just added will be inaccessible.

---

**Note:** Virtual Disk Wizard in multi-bus failover mode is not supported with the Secure Path driver.

---

### Mounting a Clone

Before mounting a Clone, make sure you move it to another system. Having two identical NetWare Volume Names on the same system can cause problems. NetWare does not allow you to mount a Snapshot on the same server that hosts the original volume. NetWare views the Snapshot as a software mirror of the original volume and does not allow you to mount both copies on the same server. The Snapshot can only be mounted on another NetWare server.

### Cluster Configurations

If using an array in a cluster configuration, leave 5 MB free on one array for cluster configuration information.

### SCSI-2 Configurations

Do not use LUN 0 with Novell NetWare in multi-bus failover mode. Do not use LUN 0 or LUN 100 with Novell NetWare in transparent failover mode.

## **SCSI-3 Mode**

SCSI-3 Mode is now supported under NetWare.

## **NSS Partitions**

NSS partition creation is supported by this Solution Software under NetWare.

## ACS Anomalies

If you issue the `INITIALIZE SAVE_CONFIGURATION CLI` command on a JBOD disk to save the controller configuration while the unit is not above the container, the command appears to work, but the save operation does not occur. You must place the unit above the JBOD, and then issue the `INITIALIZE SAVE_CONFIGURATION` to accomplish this task.